

Date: \_\_\_\_\_

**PATIENT DEMOGRAPHICS**

Legal Name: \_\_\_\_\_  
Last First M.I.

Mailing Address: \_\_\_\_\_  
Street City State Zip Code

Home Phone: ( ) \_\_\_\_\_ Work Phone: ( ) \_\_\_\_\_ Cell Phone: ( ) \_\_\_\_\_  
OK to leave message: ☐ Yes ☐ No OK to leave message: ☐ Yes ☐ No OK to leave message: ☐ Yes ☐ No

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Email Address: \_\_\_\_\_

Marital Status (Please check one): ☐ Single ☐ Married ☐ Separated ☐ Divorced ☐ Widowed ☐ Domestic Partner

Gender: ☐ Male ☐ Female Preferred Language: \_\_\_\_\_ Ethnic Group (Please check one):  
Transgender: ☐ FTM ☐ MTF Biological Gender: ☐ Male ☐ Female ☐ Hispanic or Latino  
☐ Not Hispanic or Latino

Race (Please check one):  
☐ White ☐ Asian ☐ Native Hawaiian or Other Pacific Islander  
☐ American Indian or Alaska Native ☐ Black or African American ☐ Other Race

Employed By: \_\_\_\_\_ Occupation: \_\_\_\_\_

Have we ever treated any other member of your family? ☐ Yes ☐ No Name(s): \_\_\_\_\_

**REFERRAL SOURCE**

Referred By: ☐ Physician ☐ Family ☐ Friend Name(s): \_\_\_\_\_

**RESPONSIBLE PARTY (Who is responsible for the account *IF* different than above?)**

Name: \_\_\_\_\_  
Last First M.I.

Mailing Address: \_\_\_\_\_  
Street City State Zip Code

Home Phone: ( ) \_\_\_\_\_ Work Phone: ( ) \_\_\_\_\_ Cell Phone: ( ) \_\_\_\_\_

Date of Birth: \_\_\_\_/\_\_\_\_/\_\_\_\_ Relation to Responsible Party: \_\_\_\_\_

**INSURANCE INFORMATION**

**PRIMARY INSURANCE**

Policy Holder: \_\_\_\_\_

Date of Birth of Policy Holder: \_\_\_\_\_

Relation to Policy Holder: \_\_\_\_\_

**SECONDARY INSURANCE**

Policy Holder: \_\_\_\_\_

Date of Birth of Policy Holder: \_\_\_\_\_

Relation to Policy Holder: \_\_\_\_\_

Patient Name: \_\_\_\_\_

Date: \_\_\_\_\_

**PHARMACY YOU USE**

Name of Pharmacy: \_\_\_\_\_

Address: \_\_\_\_\_

Phone Number: \_\_\_\_\_

**PAST MEDICAL HISTORY (Please check all that apply)**

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> <b>None</b>                 | <input type="checkbox"/> Coronary Artery Disease | <input type="checkbox"/> Hyperthyroidism     |
| <input type="checkbox"/> Anxiety                     | <input type="checkbox"/> Depression              | <input type="checkbox"/> Hypothyroidism      |
| <input type="checkbox"/> Arthritis                   | <input type="checkbox"/> Diabetes                | <input type="checkbox"/> Leukemia            |
| <input type="checkbox"/> Asthma                      | <input type="checkbox"/> End Stage Renal Disease | <input type="checkbox"/> Lung Cancer         |
| <input type="checkbox"/> Atrial Fibrillation         | <input type="checkbox"/> GERD (Acid Reflux)      | <input type="checkbox"/> Lymphoma            |
| <input type="checkbox"/> Bone Marrow Transplantation | <input type="checkbox"/> Hearing Loss            | <input type="checkbox"/> Prostate Cancer     |
| <input type="checkbox"/> BPH (Enlarged Prostate)     | <input type="checkbox"/> Hepatitis               | <input type="checkbox"/> Radiation Treatment |
| <input type="checkbox"/> Breast Cancer               | <input type="checkbox"/> Hypertension            | <input type="checkbox"/> Seizures            |
| <input type="checkbox"/> Colon Cancer                | <input type="checkbox"/> HIV/AIDS                | <input type="checkbox"/> Stroke              |
| <input type="checkbox"/> COPD (Chronic Lung Disease) | <input type="checkbox"/> Hypercholesterolemia    |  |

☐ Other: \_\_\_\_\_

**PAST SURGICAL HISTORY (Please check all that apply)**

- |  |  |  |
|--|--|--|
| <input type="checkbox"/> <b>None</b>   | <input type="checkbox"/> PTCA (Angioplasty)  | <input type="checkbox"/> Prostate Removed: Prostate Biopsy |
| <input type="checkbox"/> Appendix Removed (Appendectomy)   | <input type="checkbox"/> Hip Replacement <input type="checkbox"/> Right <input type="checkbox"/> Left  | <input type="checkbox"/> Prostate Cancer                   |
| <input type="checkbox"/> Bladder Removed (Cystectomy)  | <input type="checkbox"/> Knee Replacement <input type="checkbox"/> Right <input type="checkbox"/> Left | <input type="checkbox"/> TURP (Prostate Surgery)           |
| <input type="checkbox"/> Breast Biopsy   | <input type="checkbox"/> Kidney Biopsy   | <input type="checkbox"/> Rectum: APR                       |
| <input type="checkbox"/> Lumpectomy <input type="checkbox"/> Right <input type="checkbox"/> Left | <input type="checkbox"/> Kidney Stone Removal  | <input type="checkbox"/> Rectum: Low Anterior Resection    |
| <input type="checkbox"/> Mastectomy <input type="checkbox"/> Right <input type="checkbox"/> Left | <input type="checkbox"/> Kidney Transplant   | <input type="checkbox"/> Basal Cell Carcinoma              |
| <input type="checkbox"/> Colectomy: Colon Cancer Resection                                       | <input type="checkbox"/> Kidney: Nephrectomy   | <input type="checkbox"/> Melanoma                          |
| <input type="checkbox"/> Colectomy: Diverticulitis   | <input type="checkbox"/> Liver: Hepatectomy  | <input type="checkbox"/> Skin Biopsy                       |
| <input type="checkbox"/> Colectomy: IBD  | <input type="checkbox"/> Liver Transplant  | <input type="checkbox"/> Squamous Cell Carcinoma           |
| <input type="checkbox"/> Colon Removed (Colostomy)   | <input type="checkbox"/> Liver: Shunt  | <input type="checkbox"/> Spleen Removed (Splenectomy)      |
| <input type="checkbox"/> Gallbladder Removed (Cholecystectomy)                                   | <input type="checkbox"/> Ovaries Removed: Endometriosis  | <input type="checkbox"/> Testicles Removed (Orchiectomy)   |
| <input type="checkbox"/> Biological Valve Replacement  | <input type="checkbox"/> Ovaries Removed: Ovarian Cancer   | <input type="checkbox"/> Hysterectomy: Fibroids            |
| <input type="checkbox"/> Coronary Artery Bypass Surgery  | <input type="checkbox"/> Ovaries Removed: Ovarian Cyst   | <input type="checkbox"/> Hysterectomy: Uterine Cancer      |
| <input type="checkbox"/> Heart Transplant  | <input type="checkbox"/> Ovaries: Tubal Ligation   | <input type="checkbox"/> Hysterectomy: Cervical Cancer     |
| <input type="checkbox"/> Mechanical Valve Replacement  | <input type="checkbox"/> Pancreas Removed (Pancreatectomy)   |  |

☐ Other: \_\_\_\_\_

Patient Name: \_\_\_\_\_

Date: \_\_\_\_\_

**SKIN DISEASE HISTORY** (Please check all that apply)

☐ **None**

☐ Acne

☐ Actinic Keratoses

☐ Asthma

☐ Basal Cell Skin Cancer

☐ Blistering Sunburns

☐ Dry Skin

☐ Eczema

☐ Flaking or Itchy Scalp

☐ Hay Fever / Allergies

☐ Melanoma

☐ Poison Ivy

☐ Precancerous Moles

☐ Psoriasis

☐ Squamous Cell Skin Cancer

☐ Other: \_\_\_\_\_

Do you wear Sunscreen?

☐ Yes

☐ No

If yes, what SPF? \_\_\_\_\_

Do you tan in a tanning salon?

☐ Yes

☐ No

Do you have a family history of Melanoma?

☐ Yes

☐ No

If yes, which relative(s)? \_\_\_\_\_

Any other family history: \_\_\_\_\_

**MEDICATIONS** (Please enter all current medications, dosage and frequency)

May we view your online prescription history? ☐ YES ☐ NO

Medication / Dosage / Frequency


Medication / Dosage / Frequency


☐ **None**

**MEDICATION ALLERGIES** (Please enter all medication allergies)

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Other Allergy: \_\_\_\_\_

☐ **NO KNOWN DRUG ALLERGY**

**SOCIAL HISTORY** (Please check all that apply)

**Cigarette Smoking:**

- |  |   |
|--|---|
| <input type="checkbox"/> Current every day smoker            | <input type="checkbox"/> Never Smoked                   |
| <input type="checkbox"/> Current some day smoker (tobacco)   | <input type="checkbox"/> Smoker, current status unknown |
| <input type="checkbox"/> Current some day smoker (cigarette) | <input type="checkbox"/> Cigar Smoker                   |
| <input type="checkbox"/> Quit: Former Smoker                 | <input type="checkbox"/> Heavy tobacco smoker           |
|  | <input type="checkbox"/> Light tobacco smoker           |

**Alcohol Use:**

- ☐ None
- ☐ Less than 1 drink a day
- ☐ 1-2 drinks a day
- ☐ 3 or more drinks a day

**FAMILY MEDICAL HISTORY** (Please be specific; ONLY MAJOR MEDICAL HISTORY)

- ☐ Mother \_\_\_\_\_
- ☐ Father \_\_\_\_\_
- ☐ Sister \_\_\_\_\_
- ☐ Brother \_\_\_\_\_
- ☐ Daughter \_\_\_\_\_
- ☐ Son \_\_\_\_\_
- ☐ **None**

The Notice of Privacy Practice for the office of Dermatology Partners of the North Shore, LLC is available at the front desk and on our website at <http://www.dpns.net>. The Notice of Privacy Practices may change from time to time, and you are welcome to request a revised copy at your next visit or call our office to request a copy.

**SECTION I** – This document provides your acknowledgement that you have had an opportunity to read our Notice of Privacy Practices.

**SECTION II** – To authorize other persons to request, receive, or discuss your private health information (PHI).

**SECTION III** – Acknowledgement that you have read and agree to our Financial Policy.

**SECTION IV** – Authorize DPNS to send and receive PHI to and from your insurance company.

### SECTION I – ACKNOWLEDGEMENT OF NOTICE OF PRIVACY PRACTICES

I acknowledge that I have had an opportunity to read the Notice of Privacy Practices for the office Dermatology Partners of the North Shore, LLC.

Print Patient Name: \_\_\_\_\_ Signed: \_\_\_\_\_ Date: \_\_\_\_\_

### SECTION II – PATIENT COMMUNICATION AUTHORIZATION

#### Persons Authorized to Receive Information about my Healthcare

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

Name: \_\_\_\_\_ Relationship: \_\_\_\_\_

I authorize physicians and staff to communicate and/or leave messages for me at:

(Circle One)  
Home Yes No  
Work Yes No  
Cell Yes No

### SECTION III – FINANCIAL POLICY EFFECTIVE 11/1/09 Updated 6/30/25

I certify that I have been given an opportunity to read DPNS's financial policy and agree to make all payments due to Dermatology Partners of the North Shore as a result of all co-pays, co-insurances, deductibles, pre-existing conditions, cosmetic procedures, product purchases, same day cancellation, no show fee, annual administrative fee, and any other out-of-pocket expenses incurred not covered by insurance. Lab tests and physician services for Alopecia may be considered cosmetic/not medically necessary by my insurance company and I will be responsible for the bill.

Signed: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_ Date: \_\_\_\_\_

### SECTION IV – INSURANCE AUTHORIZATION

#### INSURANCE PAYMENT RELEASE

PATIENT'S OR AUTHORIZED PERSON'S SIGNATURE: I authorize the release of any medical or other information necessary to process an insurance claim.

Signed: \_\_\_\_\_ Relationship to Patient: \_\_\_\_\_ Date: \_\_\_\_\_

#### MEDICARE PATIENTS

I authorize the release of any medical or other information necessary to process this claim. I also request payment of government benefits either to myself or to the party who accepts assignment.

I authorize payment of medical benefits to the undersigned physician or supplier for services described below.

Signed: \_\_\_\_\_ Date: \_\_\_\_\_

Dermatology Partners of the North Shore, LLC  
400 Skokie Blvd, Suite 475  
Northbrook, IL 60062

## Patient Credit Card on File Agreement

Dermatology Partners of the North Shore has implemented a new credit card policy. We kindly request our patients' guardian/guarantor for a credit card which may be used later to pay any balance due on your account.

Co-pays, deposits, and fees for non-covered services are still due at the time of service.

At registration and/or check-in, your credit card information will be obtained and kept securely until your insurance(s) have paid their portion and notifies us of the balance due, if any. At that time, you will be sent an electronic statement, to your patient portal, which you will have 30 days to pay. After 30 days, if the bill remains unpaid, we will charge the authorized credit card. A receipt for that charge will be sent to the e-mail on file.

If needed, please contact our billing department to set-up a monthly payment arrangement that works with your needs. We do not want to cause our patient's any undue hardship.

If you have any questions about the card-on-file payment method, please do not hesitate to let us know.

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By signing below, I authorize Dermatology Partners of the North Shore to keep my signature and credit card information securely on-file in my account. I authorize Dermatology Partners of the North Shore to charge my credit card for any outstanding balances when due. These balances could be, but are not limited to copayment, deductible, co-insurance, non-covered services, or payer claim denials. I certify that I am an authorized user of this credit card and that I will not dispute the payment with my credit card company; so long as the transaction corresponds to the terms indicated in this form.

**Visa**

☐

**MasterCard**

☐

**American Express**

☐

**Discover**

☐

Credit Card Holder's Name: \_\_\_\_\_

Last 4 digits of Credit Card: \_\_\_\_\_

Expiration Date: \_\_\_\_\_

If you wish to leave this credit card on file for other patient(s), please print name(s) below:

Patient Full Name: \_\_\_\_\_

*(Please Print)*

Patient Full Name: \_\_\_\_\_

Patient Full Name: \_\_\_\_\_

Patient/Guarantor Signature: \_\_\_\_\_

Date: \_\_\_\_\_

## **Frequently Asked Questions Regarding the Credit Card on File Agreement**

### **Do I have to leave my credit card information to be a patient at this practice?**

Yes. This is our policy, and it is a growing trend in the healthcare industry. Insurance reimbursements are declining and there has been a large increase in deductible/coinsurance/copay portions. These factors can drive offices to see more patients for shorter periods of time or in some cases to stop accepting insurance all together. We have decided to focus on becoming more efficient in our billing and collections processes instead.

### **How much and when will money be taken from my account?**

The insurance companies take approximately 2-6 weeks to process submitted claims. Whatever the allowed amount is, your copay, coinsurance, and deductible are taken into consideration. What you may owe depends on your individual policy. Once the insurance explanation of benefits is received/posted to your account an electronic statement will be generated and sent showing your portion. You will have 30 days to send an alternative form of payment if you prefer.

### **How do you safeguard the credit information you keep on file?**

We use the same methods to guard your credit card information as we do for your medical information. Card information is securely protected by the credit card processing component of our HIPAA compliant practice management system and credit card manager. This system stores the card information for future transactions using the same sort of technology that any online retailer would. We can't see the card number – only the last four numbers, giving us no way to use the card outside of the billing system. There is no way to export the card information out of our system.

### **What if there is a payment discrepancy or I have other payment questions?**

Please contact our billing department directly to settle payment discrepancies or for other payment questions. This policy in no way compromises your ability to dispute a charge or questions your insurance company's explanation of benefits.

### **Will I receive a paper bill by mail?**

No. You will receive one electronic statement, generated to your patient portal, which will show what will be charged to your card in 30 days. If you prefer to pay by an alternative method, you may do so during that period. If you do not wish to make any payment method changes, just hold onto the statement for your records and your card will be charged.

# **DERMATOLOGY PARTNERS OF THE NORTH SHORE, L.L.C.**

DIPLOMATES OF AMERICAN BOARD OF DERMATOLOGY

400 Skokie Boulevard, Suite 475 Northbrook, IL 60062

Phone: 847-272-4433 Fax: 847-272-4434

## **FINANCIAL** **POLICY**

Providing us with accurate information at the time of service facilitates the filing of claims and reimbursement. As you know, health care/insurance has become quite complicated, and the processing of insurance claims in managed health care is a cumbersome process. Your cooperation in providing us with a copy of your insurance card when requested will allow us to process your claim correctly and in a timely manner.

DPNS participates in most managed care plans. However, the ultimate responsibility is for the patient to contact their insurance and find out if our providers would be considered in-network. Because insurance plans are constantly changing, we encourage you to read any booklets you may receive and talk to your employer's plan administrator. The insurance contract chosen by you or your employer defines the extent to which medical services are covered. We encourage you to be well informed about your health insurance plan. Many of these plans have a co-pay that can be a specified dollar amount or a percentage of charges for the visit, as well as in-network and out-of network requirements. We may have to contact you in the event that we experience problems with your insurance company.

Other points of interest:

- ❖ Payments may be made by cash, check or credit card.
- ❖ If you are a private-pay patient at the time of service, DPNS requires a deposit of \$135 for a new patient and \$97 for an old patient prior to seeing an MD.
- ❖ The fee for a returned check is \$30, plus the balance of the account.
- ❖ A deposit of \$135 for a new patient and \$97 for an old patient will be collected for patient's which have insurance that require a REFERRAL and a valid one isn't presented at the time of check-in. Once the referral is received the deposit will be refunded less any money due.
- ❖ Note: that by taking a copy of your insurance card that does not mean that we are participating in your plan. Any balances incurred as a result of our office being out-of-network are patient responsibility.

### **INSURANCE CARDS**

Please be prepared to show your insurance card and photo identification at every visit. We will keep a copy of your insurance card on file. It is the patient's responsibility to provide DPNS with up-to-date insurance information. In the event a patient does not present an insurance card at the time of visit, a deposit in the amount of \$135 for new patients and \$97 for old patients will be charged in advance of seeing the physician.



## **PAST-DUE ACCOUNTS**

Patients who have not made an effort to make or maintain payment arrangements or who have not expressed an interest in meeting their financial obligation to us may be turned over to a collection agency and reported to the credit bureau and to the Attorney General's Office of the State of Illinois. Accounts that are more than 90 days old may be assessed with a 1.5% finance charge. Any balance amount over 90 days must be paid in full before new charges may be added to the account.

## **MISSED/SAME DAY CANCELLATIONS**

We kindly request at least 24-hour notice for cancellations. Same day cancellations and/or missed appointment fees start at \$50 and are based on the length of the appointment. Please call our office at (847) 272-4433 if you would like to cancel or change your appointment. You may also contact us via email at [staff@dpns.net](mailto:staff@dpns.net).

## **PROCEDURES PERFORMED IN THE OFFICE**

As a courtesy to our patients, we accept and file claims for numerous insurance plans. However, we cannot know in advance how each and every insurance carrier will process the charges submitted for procedures. In-office procedures are not subject to prior authorization. It is very important that you understand your insurance plan. When you have a scheduled procedure, call your insurance company if you wish to know whether or not a given procedure is covered by your policy or if the visit is subject to your deductible or co-insurance. DPNS provides information to you as a courtesy, but ultimately, it is the patient's responsibility to be aware of what their insurance plan covers.

We will be happy to furnish procedure and diagnosis codes that you may need should you decide to call your insurance company in advance to find out whether a procedure is covered under your plan or whether or not you have a surgical deductible the codes provided are only an estimate and not a guarantee of coding to be done at the actual visit. We advise that you get the name of the person you speak with when contacting your insurance company in case you need to follow up. For unscheduled procedures, that are determined to be medically necessary by your physician during your office visit, we do not call your insurance company to verify coverage before the service is provided.

## **PATHOLOGY and CULTURE SPECIMENS**

We send specimens for biopsies and cultures to Consolidated Pathology or North Shore University and file these to your insurance. Private-pay patients will be required to pay the fees involved for the specimens to be processed. All tissue removed excluding skin tags will be sent out for pathology.

## **SELF-PAY OR NO INSURANCE**

Patients without insurance coverage will be asked to make payments at the time of service, unless the business office manager has approved other specific arrangements. If you are a private-pay patient, DPNS requires a deposit of \$135 for a new patient and \$97 for an existing patient prior to seeing one of the doctors. It is very important to ask your doctor about the cost of services recommended prior to the service being provided. After seeing the doctor, you will be asked to pay any additional amounts due for services rendered or you will be refunded any overpayment if the charges are less than the \$135.00/\$97.00 deposit.

## **MEDICARE**

DPNS will file all claims for patients with a registered Medicare number. Since DPNS participates with Medicare, the payments will come directly to our office. You will receive a statement from DPNS after your primary and secondary (if applicable) insurance carriers have paid their portion. Should your

insurance company deny service, we will appeal. This appeal will delay the receipt of your final statement. At this point, and after we have exhausted every measure possible to obtain coverage for your visit, you will receive a statement reflecting the amount you owe for your deductible or co-insurance.

## **MEDICARE AS SECONDARY INSURANCE**

If Medicare is the patient's secondary insurance coverage, DPNS will file first with the primary insurance carrier. We will then file for your supplemental Medicare coverage and coordinate benefits with your secondary insurance carrier.

## **MEDICAID**

Our office DOES NOT participate with Medicaid/Public Aid. This includes Blue Cross Blue Shield Community. The patient would be responsible for this portion of the bill. Please note if you choose to see the doctor as a Self-Pay patient, prescriptions written by our non-participating doctors will not be covered at pharmacy.

## **CO-PAYMENTS AND OTHER FEES**

Office co-payments are due at the time of service for every appointment with the physician. Unless otherwise stated by your insurance company, in addition to a required co-pay at each visit, other fees may be applicable. These include:

- ❖ Encounter/office visit fees
- ❖ Yearly deductible/Annual out-of-pocket amount
- ❖ Cosmetic Services and/or product purchases

The amount of the charges that are covered by insurance is determined by your insurance carrier and the type of policy you have. In order for your visit to be covered, you must meet the medical-necessity guidelines established by your insurance company that spell out which services are part of your specific policy.

Please be aware that the amount you pay during your visit may not be all you owe. Your final responsibility will be determined after your insurance company has processed and paid your claim. At that point, DPNS will bill you for the outstanding balance.

## **Annual Administrative Fee Policy**

Effective 7/1/25 - An annual administrative fee of \$35 per individual or \$100 per family (parents and dependent children under 18). This administrative fee will be charged annually and billed to your account. It is not billable to insurance. Details are listed under Practice Policies:

[www.dpns.net/appointment-guidelines](http://www.dpns.net/appointment-guidelines)

## **Credit Card on File Policy**

Effective 7/1/24- All patients are required to provide a credit card to be kept securely on file. Details are listed under Practice Policies: [www.dpns.net/appointment-guidelines](http://www.dpns.net/appointment-guidelines)

## **PAPERLESS E-STATEMENTS**

We're proud to share that DPNS is going paperless and transitioning to electronic billing statements. With e-statements you can have easy access anytime, free yourself from clutter, and help make a positive impact on the environment!

## **QUESTIONS REGARDING FEES**

We welcome inquiries regarding surgery or other medical care and encourage such inquiries before the care has been rendered. Your questions should be directed to the DPNS Billing Department at [billing@dpns.net](mailto:billing@dpns.net) or 847-272-4433 option 5.